Valley Telecommunications - Internet - Business Systems



REDACTED- FOR PUBLIC INSPECTION

June 29, 2014

VIA OVERNIGHT DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, DC 20554

RE: Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications Commission

Dear Ms. Dortch:

Valley Telephone Cooperative, Inc., a privately-held rate of return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted financial data, in compliance with 47 C.F.R. §§ 54.313 and 54.422

As specified in the Protective Order issued on November 16, 2012 by the Commission, two copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION"

Please feel free to contact me with any questions regarding this particular matter.

Sincerely,

Virgil Barnard Contracts & Compliance Manager

Enclosures

.cc Mr. Charles Tyler, FCC Telecommunications Access Policy Division

FCC For	m 481 - Carrier Annual Reporting Data Collection Form			3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	452176	The state of the s	
<015>	Study Area Name	VALLEY TELEPHONE (COOPERATIVE, INC.	
<020>	Program Year	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Virgil Barnard		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5203848932 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	virgil.barnard@vtc	2.net	
ANNUA	NE REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Completion Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	1
<200>	Outage Reporting (voice)		(complete attached worksheet)	1 1
<210>	The factor of the state of the	o outages to report		/ 23333
<300>	Unfulfilled Service Requests (voice) 0			
<310>	Detail on Attempts (voice)		(ottach descript	ive document)
<320>	Unfulfilled Service Requests (broadband) 0			
<330>	Detail on Attempts (broadband)	3	(attach descrip	otive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0			1 1
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broad	hand)		
<440>	Fixed 0.0	banay		
<450>	Mobile 0.0			F,1
<500>	Service Quality Standards & Consumer Protection F	Rules Compliance	(check to indicate certification)	_
<510>			(attached descriptive document)	1 1
	,		-	
4CDDs	First Handle Comment of the Name			
<600>	Functionality in Emergency Situations 452176-AZ-Emergency Line 610.pdf		(check to Indicate certification)	V V
			(attached descriptive document)	1 1
4C10s			foliation acceptance accommend	
<610>			_	Legendententen
<700>	Company Price Offerings (voice)		(complete ottached worksheet)	✓
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
<800> <900>	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?	,	(complete attached worksheet) if yes, complete attached worksheet)	
	Voice Services Rate Comparability 452176-AZ-Voice Rate Comparability Line 101		(check to indicate certification)	
	The same to the comparamental in its			p
<1010>			(attach descriptive document)	✓ (Market)
<1100>	Terrestrial Backhaul (Y/N)?		(if not, check to indicate certification)	
<1110>	2		(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers	75 100 100 100 100 100 100 100 100 100 10	(complete attached worksheet)	/
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Wor	ksheet	THE RESERVE THE PARTY OF THE PA
<2000>	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchang		
<2005>			(check to indicate certification) (complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR Additional	Documentation Wor	artes ² ²	
<3000>			(check to indicate certification)	/
<3005>			(complete attached worksheet)	Y No. 10 CONTROL OF

	llection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819			
HEATER TANKS				July 2013			
<010>	Study Area Code	452176					
<015>	Study Area Name	VALLEY TELE	PHONE COOPERATIVE, INC.				
<020>	Program Year	2015					
<030>	Contact Name - Person USAC should contact regarding this data	Virgil Barr	ard				
<035>	Contact Telephone Number - Number of person identified in data line <030>	5203848932	ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	virgil.barn	nard@vtc.net				
<110>	Has your company received its ETC certification from the FCC?	(ye	os/no) O O				
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(уе	es/no) O O				
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a){1}. If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	ompany is a	452176-AZ-Srvc Qual Impro	ow Line 110.pdf			
	Please check these boxes below to confirm that the attached documents(s), on III 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne		Name of Attached Document			
<113>	Maps detailing progress towards meeting plan targets						
<114>	Report how much universal service (USF) support was received						
<11.5>	How (USF) was used to improve service quality						
<116>	How (USF)was used to improve service coverage						
<117>	How (USF) was used to improve service capacity						
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.						

(200) Service Outage Reporting (Voice) Data Collection Form OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	452176	
<015>	Study Area Name	VALUEY TELEPHONE COOPERATIVE, INC.	1813-1822-49
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Virgil Barnard	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5203848932 ext.	
<030>	Contact Email Address - Small Address of person identified in data line c030>	virgil harmarddute neb	

<a>>	<b1></b1>	<b2></b2>	<b3></b3>	<64>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<₹>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
							2.00				
						See attached					
					we	rksheet					
											. , ,
		7									

	ce Offerings in	ncluding Voice Rate C	Data					C Form 481 MB Control No. 3050-0985/ON	AB Control No. 3060-0819
	16 5 C C C C C C C C C C C C C C C C C C	3.0						ly 2013	5482455498848855655676555500000000000000000000000000
<010>	Study Area Co	ode			452176	7/400	000		1000
<015>	Study Area Na	arne			VALLEY TEL	EPHONE COOPERATIVE, INC.			
<020>	Program Year		21		2015				
<030>	Contact Name	e ~ Person USAC should	contact regardi	ng this data	Virgil Bar	nard			
<035>	Contact Telep	hone Number - Numb	er of person ider	ntifled in data line <	030> 5203848932	ext.			
<039>	Contact Email	l Address - Email Addre	ess of person ide	ntified in data line	030> virgil.bar	nard8vtc.net			
<701> <702>		ocal Service Charge Effi vide Residential Local S		1/1	/2014		ä		
<703>	(a1)	′′ <a2></a2>	<a3></a3>	di)	<b25< th=""><th><63></th><th><b4></b4></th><th><bs></bs></th><th>40/</th></b25<>	<63>	<b4></b4>	<bs></bs>	40 /
	State	Exchange (HEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
		1	1 1			L	1		

UNIVERSITY PROPERTY.	2011/2012/2012/1911/00/00/00/00/00/00/00/00/00/00/00/00/0	1	Sulvey Sul 12	Residential Local	 (<b3>)</b3>	paramarana 5042//////	Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe

			V////					
			*					
				Soor	tached worksheet	15 (10 MI) - 1		
					tacheu worksheer			
· · · · · · · · · · · · · · · · · · ·								
				10.50				
							V V	

30((100))227	adband Price Offerings ection Form						FCC Form OMB Cont Joly 2013	Irol No. 3060-0986	OMB Control No./ 3060-0
<010>	Study Area Code			452176					
<015>	Study Area Name			VALLEY TELEPHO	NE COOPERATIVE, IN	ic.			
<020>	Program Year			2015			10.00.0		
		AC should contact regarding		Virgil Barnard 5203848932 ext					
<035>		er - Number of person identifi							
<039>	Contact Email Address - En	nail Address of person identif	ied in data line <030>	virgil.barnard	Maytd.net				
<711>	(db)	<a2></a2>	 515	 	<o.< td=""><td><d1></d1></td><td><d2></d2></td><td><435</td><td><d4></d4></td></o.<>	<d1></d1>	<d2></d2>	<435	<d4></d4>
	State	Exchange (ILEC)	Residential Bate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Alkowance	Usage Allowance Action Taken When Limit Reached (select)
						-			
				See attac worksheet -	hed				
		7							
	77.20		1						
		K. W				1 140.00			

1937(25:33345656)	erating Companies ection Form			ECC Form 481 OMB Control No. 3060-0986/OMB Capitol No. 3060-0819 July 2013
<010> <015> <020> <030> <030> <035> <039> <810> <811> <812>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Reporting Carder Valley Telephone Cooperative, Inc. Holding Company Operating Company	452176 VALLEY TELEPP 2015 Virgil Barnar 5201846932 ev virgil barna	kt.	
<813>	Affillates		<e2></e2>	Ca35% Doing Business As Company or Brand Designation
		See atta	ached workshi	eet

JUU) LTI	bal Lands Reporting	FCC Form AB1
ata Col	lection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	The Secretarian Control of the Contr	July 2013
<010>	Study Area Code	452176
<015>	Study Area Name	VALLEY TECEPHONE COOPERATIVE, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Virgil Barnard
<035>	Contact Telephone Number - Number of person Identified in data line <030	
<039>	Contact Email Address - Email Address of person identified in data line < 030	
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
If your	company serves Tribal lands, please select (Yes,No, NA) for each these boxes	
to confi	rm the status described on the attached document(s), on line 920,	
demons	strates coordination with the impai government bursuant to	Select
\$ 54.31	3(a)(9) includes:	es,No,
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	NA)
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
	Compliance with Environmental Review processes	
<927>		
<927>	Compliance with Cultural Preservation review processes	

000000000000000000000000000000000000000	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB:Control No. 3060-0819 July 2013
<010>	Study Area Code	452176
<015>	Study Area Name	VALLEY TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Virgil Barnard
<035>	Contact Telephone Number - Number of person identified in data line <030>	5203846932 ext,
<039>	Contact Email Address - Email Address of person identified in data line <030>	virgil.barnard&vtc.net
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	8

Lifeline	erms and Condition for Lifeline Customers - lection Form		FEC Form 481 DMB Control No. 3060-0386/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		452176
<015>	Study Area Name		VALLEY TELEPHONE COOPERATIVE, INC.
<020>	Program Year		2015
<030>	Contact Name - Person USAC should contact regarding this data		Virgil Barnard
<035>	Contact Telephone Number - Number of person Identified in data lin	ne <030>	5203848932 ext.
<039>	Contact Email Address - Email Address of person Identified in data li	ne <030>	virgil.barnard@vtc.net
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		452176-AZ-Lifeline Terms Line 1210.pdf
	20	-	Name of Attached Document
<1220>	Link to Public Website	НТТР	
or the we	heck these boxes below to confirm that the attached document(s), on line 1: sbsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	1.6	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	7	
<1222>	Details on the number of minutes provided as part of the plan,	V	
<1223>	Additional charges for toll calls, and rates for each such plan.	V	

10/2000	rice Cap Carrier Additional Documentation		FCC Form 481. OMB Contral No. 3050-0986/OMB Control No. 3060-0819
Including	Rate of Return Corriers affiliated with Price Cop Local Exchange Corriers		July 2013)
<010>	Study Area Code	452176	
<015>	Study Area Name	VALLEY TELEPHONE COOPERATIVE, INC.	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Virgil Barnard	
<035>	Contact Telephone Number - Number of person Identified in data line <030>	52038\$8932 ext.	The state of the s
<039>	Contact Email Address - Email Address of person identified in data line <030>	virgil.barnard@vtc.net	
	he boxes below to note compliance as a recipient of incremental Connect Amer support as set forth in 47 CFR § 54.313(b),(c),(d),{	ica Phase I support, frozen High Cost support, Hig	
	Incremental Connect America Phase I reporting		
<2010>	- 18 - 18 18 18 18 18 18 18 18 18 18 18 18 18		
<2011>			
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America (CC Support (47 CFR § 54.313(d))		
<2016>			
	Connect America Phase II Reporting (47 CFR § 54.313(e))		1 -
<2017>	3rd year Broadband Service Certification		
<2018>	The state of the s		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II suppor addresses of community anchor institutions to which began providi preceding calendar year.	line 2021, contains the required information is shall provide the number, names, and ng access to broadband service in the	
		1	
	•		
<2021>	InterIm Progress Community Anchor Institutions		
	Contraction of the Contraction of Contraction Contraction Contraction Contraction Contraction Contraction		
		:≱:	1
			and the same of th
		Name of At	tached Document Listing Required Information

(3000) R	ete Of Return Carrier Addicional Documentation	FCCForm 481
Data Col	ection Form	OMB Control No.; 3050-0945/OMB Control No.; 1060-0819
		Nyly 2023
<010>	Study Area Code	452176
<015>	Study Area Name	VALLEY TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Humber of person Identified in data line <030>	Virgil Barnard
<039>	Contact Email Address - Email Address of person identified in data line <030>	5203848932 ext. virgil.barnard@vtc.net
Time 25 C		and the control of the computation of the control o
CHECK		t to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47
	CFR 4 34.513(I)(2). I turnier cersity that th	is information reported on this form and in the documents attached below is accurate.
[3010]	Progress Report on 5 Year Plan	
factol	Milestone Certification (47 CFR § 54.313(f)(1)(f))	
	The state of the s	Name of Attached Document Listing Required Information
	Pl 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	TO BE A CONTROL OF A SALES AND
(3011)	Please check this box to confirm that the stlached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses	serses of community anchor institutions to which began
	providing access to broadband service in the preceding calendar year,	•
		1
(3012)	Community Anchor Institutions (47 CFR § 54.313[f](1)(1))	1
	Capterior III (18 Years) Convening of the Capter Annual (19 Annual	
		Name of Attached Document Listing Required Information
	Is your company a Privately Held ROR Carrier [47 CFR § 54.313[1][2]]	(Yes/No)
(3014)	If yes, does your company file the RUS annual report	[Yes/No] [(•)
Please	check these boxes to confirm that the attached document(s), on line 3017	7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for	[7]
1/	Telecommunications Borrowers}	
(3016)	Document(s) for Balanca Sheet, Income Statement and Statement of Ca	sh Flows
		452176-AZ-RUS Report Lina 3017.pdf
[3017]	If the response is yes on line 3014, attach your company's RUS annual	
	report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)
	If the response is yes on the 3018, please check the boxes below to	
tanent	confirm your submission, on line 3026 pursuant to § 54,313(f)(2), contains	
(201a)	Either a copy of their audited financial statement; or (2) a financial report. In a fo	ormat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Shoot, Income Statement and Statement of C	ash Flows
		1889 (1887)
(3021)		New contract a transfer of grant and
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(1)(2),	
	contains;	
(3022)	Copy of their financial statement which has been subject to review by an	(
(3022)	independent certified public accountant; or 2) a financial report in a	
	format comparable to RUS Operating Report for Telecommunications	
	Borrowers,	
(3023)	Underlying information subjected to a review by an independent certified	
	public accountant	ļ
(3024)	Underlying information subjected to an officer certification. Document(s) for Balance Sheet, income Statement and Statement of Ca	TED Flower
(ave)	Processes of the parameter and an arrangement of Care and Processes of the	231 F 10M2
(3026)	Attach the worksheet listing required information	
	AND THE PROPERTY OF THE PROPER	
		Name of Attached Document Usting Required Information

	tion - Reporting Carrier lection Form	FCC Form 481. OMB Control Not. 3060-0986/OMB Control Not. 3060-0819 July 2013
<010>	Study Area Code	452176
<015>	Study Area Name	VALLEY TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Virgil Barnard

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<035> Contact Telephone Number - Number of person identified in data line <030> 5203848932 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> virgil.barnard@vtc.net

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Reciplents I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support reciplents; and, to the best of my knowledge, the Information reported on this form and in any attachments is accurate. Name of Reporting Carrier: VALLEY TELEPHONE COOPERATIVE, INC. Signature of Authorized Officer: CERTIFIED ONLINE Date 06/27/2014 Printed name of Authorized Officer: Steven Metts Title or position of Authorized Officer: CEO Telephone number of Authorized Officer: 5203842231 ext. Study Area Code of Reporting Carrier: 452176 Filling Due Date for this form: 07/01/2014 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or Imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	olon - Agent / Carrier ection Form	FCG Form 481. OMB Control No. 3060-0986/QMB Control No. 3060-0819 July 2013
<010>	Study Area Code	452176
<015>	Study Area Name	VALLEY TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Virgil Barnard
<035>	Contact Telephone Number - Number of person identified in data line <030>	5203848932 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	virgil.barnard@vtc.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrier
	responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized
agent; and, to the best of my knowledge, the reports and	ata provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date;
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier;	Filing Due Date for this form:

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Rec	ipients on Behalf of Reporting Carrier
	torized to submit the annual reports for universal service sup reporting carrier; and, to the best of my knowledge, the infor	port recipients on behalf of the reporting carrier; I have provide mation reported herein is accurate.
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent;		Date;
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Felephone number of Authorized Agent or Employee of Ag	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

Attachments

Response Line 100 Valley Telephone Cooperative, Inc. Study Area 452176

REDACTED FOR PUBLIC INSPECTION

Response Line 200 Valley Telephone Cooperative, Inc. Study Area 452176

REDACTED FOR PUBLIC INSPECTION

Description of Efforts in Compliance With Service Quality Standards and Consumer Protection for Voice and Broadband Networks

Valley Telephone Cooperative, Inc. and Copper Valley Telephone, Inc.

SAC 452176 & 492176

Valley Telephone Cooperative, Inc. and Copper Valley Telephone, Inc. (the Companies) are wireline rural local exchange carriers serving as ETCs in southeast Arizona and southwest New Mexico. The companies comply with all state and federal service quality and consumer protection standards.

The Companies continually strive to maintain the highest customer satisfaction by consistently going beyond the minimum standards of service quality and consumer protection. The Companies regularly train all customer contact personnel in CPNI and Red Flag rules in order to maintain strict compliance. This training is designed to enforce compliance with relevant state standards for consumer protection and quality of service.

Certification of Functionality in Emergency Situations

Valley Telephone Cooperative, Inc. and Copper Valley Telephone, Inc.

SAC 452176 & 492176

Valley Telephone Cooperative, Inc. and Copper Valley Telephone, Inc. (the Companies) are wireline rural local exchange carriers serving as ETCs in southeast Arizona and southwest New Mexico.

In order to assure reasonable back-up power to protect functionality in the event of failure of the external power grid the Companies have equipped all central offices with a minimum of eight hours of battery backup plus stationary generators with on-site fuel supplies that are capable of a minimum of one week run time. All remote carrier facilities are equipped battery backup that is designed to last at least eight hours. The Companies maintain an additional generator on wheels that can be deployed in the event of a need. All batteries are routinely maintained and replaced as needed. All generators are regularly tested and serviced to assure readiness.

The network employed by the Companies has electronic redundancy in all layer 3 network segments and most layer 2 network segments. The Companies have the ability to route traffic remotely in outage or emergency situations in layer 3 and most layer 2 networks.

The Companies have the capability to prioritize traffic in emergency situations.

Data Coll	ce Offerings including Voice Rate Data ection Form	FCC Form 481 F ÖMB Control No. 3060-0936/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	452176
<015>	Study Area Name	VALUEY TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Virgil Barnard
<035>	Contact Telephone Number - Number of person Identified in data line <030>	5203648932 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	virgil.barnard@vrc.net
<701>	Residential Local Service Charge Effective Date 1/1/2014	
<702>	Single State-wide Residential Local Service Charge	

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	<b3> State Subscriber Line Charge</b3>	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
AZ	Bonita	2.7/1	FR	14.0	0.0	0,01	0.0	14.01
AZ	Bowie		FR	14.0	0.0	0.01	0.0	14,01
AZ	Pearce		FR	14.0	0.0	0.01	0.0	14.01
AZ .	Portal		FR	14.0	0.0	0.01	0.0	14.02
SA	Rodeo		FR	15.28	0.96	0.53	0.0	16.77
AZ	San Simon		FR	14.0	0.0	0.01	4.0	14.01
AZ	Sunizona		FR	14.0	0,0	0.01	0.0	14.01

				ene nine et alle alle alle alle alle alle	in the second second second second	21		EXAMENTAL PARTY	
-	y Area Code				452176				
Study Area Name VALLEY TELEPHOPE COOPERATIVE, INC.									
Program Year 2015 Contact Name - Person USAC should contact regarding this data Virgil Barnard									
> Contact Telephone Number of person identified in data line <030> 5202048932 ext. > Contact Email Address - Email Address of person identified in data line <030> vixyi 1. baxnard#yto.net									
DEC BUS		10 - 1 - 1							
(sa	11>	<02>	a <61 5	<b25< td=""><td>co sdi></td><td><(12)</td><td><633</td><td></td><td><d4><</d4></td></b25<>	co sdi>	<(12)	<633		<d4><</d4>
Sla	ate Exc	change (HEC)	Aesidential Rate	State Regulated Fees	Total Rates and Fees	Droadband Service- Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
SA	ALL	ь	49.95	6.0	19.95	3.0	0.5	0.0	Other, Unlimited Usage
			A Anna ann					y	TANAN HADDICKA VANA
134	ĄĽI	L.	49.95	9.0	19.95	3,0	0.5	0.0	Other, Unlinkted Vsage
204	ALL	L.	49.95	0.0	19.95	3,0	0.5	0.0	Other, Unlimited Vsago
204	ALI	L	49.95	0.0	19.95	3,0	0.5	0.0	Other, Unlinkted Vsago
204	YFT	L	49.95	0.0	49.95	3,0	0.5	0.0	Other, Unlinkted Vaage
126	ALE	L	49.95	9.0	49.95	3,0	0.5	0.0	Other, Unlimited Usago
204	ALE	L	45.95	0.0	19.95	3,0	0.5	0.0	Other, Unlimited Vsago
1794	Abi	L	49.95	0.0	49.95	3,0	0.5	0.0	Other, Unlinkted Vsage
2734	ALI	L	45.95	8.0	49.95	3,0	0,5	0.0	Other, Unlimited Usago
7794	ALE	L	45.95	0.0	49.95	3,0	C. S	0.0	Other, Unlimited Usago
2734	ALE	L	45.95	0.0	49.95	3,0	0.5	0.0	Other, Unlimited Vsago
1294	ALT	L	19.95	0.9	49.95	3,0	0.5	0.0	Other, Unlinited Usago

REDACTED - FOR PUBLIC INSPECTION

) Operating Companies a Collection Form				FCCForm 481 OMB Control No. 3060-0986/OMB Control No. 3060- July 2013
010> Study Area Code		452176		
015> Study Area Name		VALLEY TELEPHONE COOP	ERATIVE, INC.	
020> Program Year		2015		
Carried Control of the Control of th	on USAC should contact regarding this data	Virgil Barnard	3.00	
	lumber - Number of person Identified in data line <030>	5203848932 ext.		
	ss - Email Address of person identified in data line <030>	virgil.barnard@vtc.ne		
:810> Reporting Carrier	Valley Telephone Cooperative, Inc.			
811> Holding Company		TO DIVER		74.00m
812> Operating Company				
<813> [(a)>		a2>	<\$\pi\
	Affillates		AC	Doing Business As Company or Brand Designation
Valley 2	Telephone Cooperative, Inc.	452176	V	Valley TeleCom Group
	elephone Cooperative, Inc.	492176		Valley TeleCom Group
	Valley Telephone, Inc.	452176	V	Valley TeleCom Group
	lings, Inc.			
	Connections, L.L.C.		V	Valley TeleCom Group
	Celecommunications Company			
Constitution of the consti				
WAR-104-WAA-				AND
792 304 V.C. J. N. V.C. P. S. V.	THE CONTRACTOR OF THE CONTRACT			
	2700		0.00	

Description of Voice Services Rate Comparability

Valley Telephone Cooperative, Inc. and Copper Valley Telephone, Inc.

SAC 452176 & 492176

Valley Telephone Cooperative, Inc. and Copper Valley Telephone, Inc. (the Companies) are wireline rural local exchange carriers serving as ETCs in southeast Arizona and southwest New Mexico.

The Companies monitor each publication of the national average urban rate for voice service to assure that these rates are not more than two standard deviations above the newly published national average.

The Companies residential voice service rates are \$14.00 in Arizona and \$15.28 in New Mexico. These rates are not more than two standard deviations above the national average urban rate for voice service as published by the Wireline Competition Bureau.

Description of Lifeline Terms and Conditions

Valley Telephone Cooperative, Inc. and Copper Valley Telephone, Inc.

SAC 452176 & 492176

Valley Telephone Cooperative, Inc. and Copper Valley Telephone, Inc. (the Companies) are wireline rural local exchange carriers serving as ETCs in southeast Arizona and southwest New Mexico. The lifeline service offered has unlimited local calling and equal access to the long distance provider of the customer's choice.

The Companies are equal access ILECs and therefore provide all customers the option to utilize the toll provider of their choice.

The residential rate for local service is \$14.00 in Arizona and \$15.28 in New Mexico before consideration of the applicable state and federal lifeline discounts.

Response Line 1316 Valley Telephone Cooperative, Inc. Study Area 452176

REDACTED FOR PUBLIC INSPECTION